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# Management of Hemodialysis Unit for Care Receivers in a Specialized Hospital

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## **Abstract**

Background: Chronic Kidney disease is becoming a global public health problem throughout the world. **Objective:** The aim of the study was to assess the management status of hemodialysis unit for care receivers in a specialized hospital. Methodology: This was a hospital based descriptive cross-sectional study. The participants were selected by purposive sampling method on the basis of defined selection criteria from January 2015 to December 2016. The place of study was National Institute of Kidney Diseases and Urology (NIKDU) hospital, Dhaka. The research instruments were a semi structured questionnaire and an observational checklist. Data were collected from respondents by face to face interview and an observational Checklist was also used to collect information regarding administrative facility, physical facility and utility services. Result: The findings of the study were presented by frequency, percentage in tables. Means and standard deviations for continuous variables and frequency distributions for categorical variables were used to describe the characteristics of the total sample. Among the service receiver, mean age was 46.65±13.53 years of which 69.9 % (n=58) were male and their average monthly income Tk. 20670±14811. Formalin and hydrogen per oxide were used to wash dialyzer. In the support services unit, equipment and stationery were supplied always. Ratio of health care receiver and provider in the unit was Patient-doctor ratio 1:15 and Patient-nurse ratio 1:6. From the respondents 38 (45.8%) said that, doctor/ nurse visit them thrice per cycle. In majority of respondents, were satisfied regarding the unit including doctors and nurses activities, physical facilities, and cleanliness of the unit, except the cleanliness of toilet. Conclusion: Increasing number of functioning dialysis machine, skilled manpower, medicine supply and strict infection control measure could be helpful to improve the management status of the hemodialysis unit of NIKDU. [Bangladesh Journal of Infectious Diseases, December 2020;7(2):84-89]

**Keyword:** Dialysis; hemodialysis; chronic kidney disease; end-stage renal disease; reuse of dialyzers; service facilities

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### Introduction

The burden of Chronic Kidney Disease (CKD) is increasing in alarming proportion all over the world. In Bangladesh due to lack of financial lack of trained manpower resources, infrastructure leads to severe strain on existing health policies in the light of the increasing burden of CKD. Kidneys are probably the only vital organs which can be realistically replaced by artificial means. Maintenance dialysis is a well-recognized modality of treating patients having end stage renal disease. Several thousands of patients all over the world are surviving and achieving reasonable quality of life on maintenance dialysis. The exact burden of CKD needing maintenance dialysis and/ or renal transplantation is not known; however, from the existing published data prevalence of CKD ranges between 0.7% to 1.4% cases. Whereas the incidence of end stage renal disease was estimated to be 180 to 200 per million populations<sup>1</sup>.

Diabetes is the main cause of kidney failure in most countries, accounting for 40% or more of new patients<sup>2</sup>. Prevalence of CKD seems to be increasing particularly in older individuals<sup>3</sup>. Hemodialysis is the mainstay therapy which is offered for ESRD patients who cannot undergo renal transplantation. Situation of Bangladesh is not different. A central issue in the management of patients undergoing maintenance hemodialysis (HD) is the assessment of the adequacy of dialysis<sup>4</sup>. Despite its dramatic success at saving lives, HD remains far from perfect therapy. More than 20.0% cases of hemodialysis patients die each year <sup>5</sup>. In developed countries usually hemodialysis is done thrice a week. However in India only 20.0% cases of patients are dialyzed 3 times a week<sup>6</sup>. Although it is well-known that increasing the frequency of dialysis improves the quality of life but it is a difficult option due to pressure from too many patients and inadequate hemodialysis machines.

About 85.0% cases of the world populations live in less developed part of the world where CKD prevention programs are either rudimentary or virtually non-existent<sup>7</sup>. Morbidities and mortalities emanating from CKD in these countries are immense and related to limited access for treatment options<sup>8</sup>. Renal replacement therapy (RRT) is the mainstay of care for patients with end stage renal disease (ESRD). Dialysis as an option of RRT prolongs survival, reduces morbidities and improves quality of life. However, despite many technical advances, morbidities and mortalities of patients on dialysis remain unacceptably high and their quality of life is often poor<sup>9</sup>. Common

independent predictors of survival are age, race, serum albumin at the start of dialysis, activity level at the start of dialysis, and presence of certain comorbidities such as heart failure and cancer<sup>10</sup>.

World over there is severe shortage of donor kidneys. In our country deceased donor transplantation Programme is as yet in its infancy and because of breaking up of joint family structure the live donor programme is not enough for the needs of ESRD patients. Therefore several thousands of patients have to live on maintenance dialysis in Bangladesh. Maintenance dialysis serves as a bridge to kidney importantly transplantation. Our descriptive cross sectional study was aim to assess the management status of hemodialysis unit for care receivers in a specialized hospital.

# Methodology

The study was a descriptive type of cross-sectional study. The study was carried in hemodialysis unit of National Institute of Kidney Disease and Urology (NIKDU), Dhaka. The total study period was January 2016 to December 2016 for a period of one year. Study Population was Health care receivers of hemodialysis unit. Purposive sampling technique was done. Semi-structured interviewer administered questionnaire was developed to collect the data. The questionnaire was prepared by using the selected variables according to objectives. A Semistructured interviewer administered questionnaire was developed to collect the data. The questionnaire was prepared by using the selected variables according to objectives. Data were collected from respondents by face to face interview and an observational. The questionnaire was pretested in Dhaka. Necessary modifications were done and finalized before collection of data. For collection of data, both questionnaire and checklist were used. First part of the questionnaire included personal information of the respondents. Second part of the questionnaire contained questions to assess the clinical and nursing services, support services. Checklist was used to collect information regarding administrative facility, physical facility and utility services. The investigator himself collected data from the selected hospitals. Data were collected by face to face interview. Check list was filled up after observing the unit all through the data collection period. This study was conducted with the intention of protecting the human rights of all subjects. All the information collected for the study was utilized only for the purpose of thesis and was not disclosed to anyone outside the research team. At the beginning, approval was obtained from the ethical

committee of NIPSOM, under the Bangabandhu Sheikh Mujib Medical University, Dhaka, Bangladesh. Before collection of data, written permission was taken from the director of the corresponding hospital and also informed written consent was obtained from participants after informing about the purpose of the study. A complete assurance was given that all information keeps confidentially. Inclusion criteria include willing to participate in the study and taking treatment facility for at least one week. Exclusion criteria include mentally retarded patients and severely ill patients.

# Result

After completion of the data analysis, the results were organized in the tabular form as necessary respectively.

Table 1: Socio-Demographic Status of the Health Care Receivers (n=83)

Variables	Frequency	Percent	
Age Group			
Up to 30 years	20	24.1	
31-40 years	8	9.6	
41-50 years	20	24.1	
Above 50 years	35	42.2	
Gender			
Male	58	69.9	
Female	25	30.1	
<b>Educational Qualification</b>			
Illiterate	7	8.4	
Primary passed	22	26.5	
SSC passed	42	50.6	
HSC passed	8	9.6	
Above HSC	4	4.9	
Occupation			
Not involved in any	61	73.5	
job			
Service holder	7	8.4	
Business	9	10.8	
Others	6	7.2	
Monthly Family Income (in taka)			
Up to 15000 taka	38	45.7	
16000-30000 taka	31	37.3	
31000-45000 taka	6	7.3	
Up to 15000 taka	8	9.7	

The mean age of the health care receiver was  $46.65\pm13.53$  years. Among them 42.2% respondents were from above 50 years age group. Among the respondents 69.9% respondents were male and 30.1% were female. Educational

qualification shows that among the respondents 26.5% were primary passed, 50.6% were SSC passed, 9.6% were HSC passed and 4.9% were above HSC. Occupation shows that 73.5% respondents were not involved in any job, 8.4% were service holder, 10.8% were business and others occupation were 7.2%. The mean monthly income of the health care providers was 20670.34±14811.53 taka. Among them 45.7% respondents had monthly income up to 15000 taka (Table 1).

Table 2: Vascular Access and Reuse Dialyzer Facility of the Unit

Vascular access	Criteria	
Vascular access facility	Available	
Type of vascular access	Femoral catheter and	
	jugular catheter	
Personnel involved in	Doctor	
performing vascular		
access		
Personnel involved in	Nurse	
taking care of vascular		
access		
Dialyzer	Criteria	
Facility to reuse dialyzer	Available	
Materials used to wash	Formalin and	
dialyzer	hydrogen per oxide	

The vascular access facility was present. In the unit, done only femoral catheter and jugular catheter or access. Doctor performed the vascular access procedure and nurse took care of the access and dialyzer reuse facility was also present. Formalin and hydrogen per oxide were used to wash dialyzer (Table 2).

Table 3: Utility and Support Services of the Unit

Utility services	Criteria
Linen is changed for every patient	Not always
Dietary service for patients	Absent
All accumulated waste materials	Daily
are removed	
Frequency of cleaning the unit	Daily
Twenty four hour security services	Absent
Support services	Criteria
All the necessary equipment's are	Always
supplied to patients from the	
hospital	
All the necessary medicines are	Sometimes
supplied to patients from the	
hospital	
Necessary investigation facilities	Sometimes
are available in the hospital	

All the necessary stationeries are	Always
supplied from the hospital to the	
unit	

In the unit, linen was not always changed for every patient. Dietary service for patients were absent, all accumulated waste materials were removed daily and frequency of cleaning the unit were done daily and twenty four hour security services were absent. In the support services unit, equipment and stationery were supplied always. But medicine and investigation facility were Sometimes (Table 3).

Table 4: Distribution of Personnel and Ratio of Health Care Receiver and Provider in the Unit

Personnel	Number
Physician for dialysis patient	4
Nurse	15
Technician	5
Word boy	4
Total	28
Patient : Health care provider	Criteria
Patient-doctor ratio	1:15
Patient-nurse ratio	1: 6

The total number of personnel in hemodialysis unit was recorded. In hemodialysis unit, there are 28 personnel in total. Among them, no. of physician for dialysis patient is 4 and no. of nurses for dialysis patient is 15, no of technician were 5 and word boy 4. Ratio of health care receiver and provider in the unit was Patient-doctor ratio 1:15 and Patient-nurse ratio 1:6 (Table 4).

Table 5: Clinical and Nursing Service Related Information of the Health Care Receiver (n=83)

Clinical and nursing service	Frequency	Percent
No. of time doctor/ nurse visit the patient		
2 times	11	13.3
3 times	38	45.8
More than 3 times	34	40.9

The distribution of clinical and nursing service related information of the health care receiver was recorded. According to 38(45.8%) respondents, doctor/ nurse visit them thrice per cycle, among them 34 (40.9%) respondents, doctor/ nurse visit more than 3 times per cycle, and 11(13%) respondents, doctor/ nurse visit 2 times per cycle (Table 5).

Table 6: Patient's Satisfaction Regarding the Unit (n=83)

<b>Patient's Satisfaction</b>	Frequency	Percent	
Regarding The Unit			
Satisfied with Doctor's Activity			
Satisfied	61	73.5	
Not satisfied	22	26.5	
Satisfied with Nurses' Activity			
Satisfied	59	71.1	
Not satisfied	24	28.9	
Satisfied with Physical Facilities			
Satisfied	57	68.7	
Not satisfied	26	31.3	
Satisfied with Cleanliness Of The Unit			
Satisfied	63	75.9	
Not satisfied	20	24.1	
Satisfied with cleanliness of the toilet			
Satisfied	20	24.1	
Not satisfied	63	75.9	

The patient's satisfaction regarding the unit was recorded. In majority of respondents, were satisfied regarding the unit including doctors and nurses activities, physical facilities, and cleanliness of the unit, except the cleanliness of toilet (Table 6).

#### Discussion

Dialysis is the treatment that artificially performs the function of the kidneys removing the wastes, salt and extra fluids from the blood. There are two different modalities of dialysis, hemodialysis and peritoneal dialysis. Hemodialysis uses a machine to accomplish the dialysis treatment, and it can be performed in hospitals, special dialysis centers, doctors have to create an access or entrance into the blood vessels of the patient in order to be able to connect the patient to the dialysis machine and a special filter called dialyzer or artificial kidney.

The utility service of the unit was observed. It was found that, in the unit, linen was not always changed for every patient. All accumulated waste materials were removed daily. Twenty four hour security services were absent. There were three shifts in the unit. As more patients came in morning shift, more health care provider worked in morning shift. But in night shift, less number of health care provider worked as less patients came at night shift. On an average, the nurse patient ratio was 6:1 and the doctor patient ratio was 16:1. Chronic hemodialysis patients are at high risk for infection because the process of hemodialysis requires vascular access for prolonged periods. In an environment where multiple patients receive

dialysis concurrently, repeated opportunities exist for person to person transmission of infectious agents, directly or indirectly via contaminated devices, equipment and supplies, environmental surfaces, or hand of personnel. Furthermore, hemodialysis patients are immunosuppressed which increases their susceptibility to infection, and they require frequent hospitalization and surgery, which increase their opportunities for exposure to nosocomial infections<sup>11</sup>.

In the unit, vascular access facility was present. Doctor performed the vascular access procedure and nurse took care of the access. During dialysis, the patient, the dialyzers and the dialysate both required constant monitoring because numerous complications are possible, including clotting of the circuit, air embolism, inadequate or excessive ultrafiltration (hypotension, cramping and vomiting), blood leaks, contamination and access complications. The nurses in the dialysis unit have an important role in monitoring, supporting, assessing and education the patient 12.

In the hemodialysis unit of NIKDU, dialyzer reuse facility was present. Formalin and hydrogen per oxide were used to wash dialyzer. According to the respondent's statement, 45.8% respondents said that doctor/ nurse visit them at least three times. 40.9% respondents said that doctor/ nurse visit them more than three times. Majority of the health care provider (76.5%, n=13) were unsatisfied with the services of the CSSD department of the unit. The socio-demographic status of the health care receiver was also revealed in the current study. It was found that the mean age of the health care providers was 46.65±13.53 them years. Among respondents were from above 50 years age group. Among the respondents 69.9% respondents were male.

A study conducted at Nephrology unit of Dhaka Medical College Hospital (DMCH) to see the association between epidemiological pattern of renal insufficiency with socio demographic factors, kidney related factors and others factors where they found patients suffering from CKD with male and female ratio being 1.5:1, mean age of the population was 47 years (SD  $\pm$  14.5)<sup>13</sup>. In this study revealed that most of the respondents (90.3%, n=75) did dialysis twice per week. Majority of the respondents (61.4%, n=51) did dialysis for 1 to 2 years. A study found mean time on dialysis was 2 to 11 year<sup>14</sup>. The dissimilarity of the result might be due to the fact that (Suri et al) had done a meta-analysis where they include the patients of developed country

where the survival rate of CKD is more than developing country.

In the present study patient's satisfaction regarding the unit were assessed. In majority of cases, patients were satisfied regarding the unit except the cleanliness of toilet. 75.9% (n=63) respondents were dissatisfied with the cleaning status of the unit.

#### Conclusion

CKD is becoming a major public health problem worldwide. Hemodialysis is the ultimate treatment of CKD in developing country like Bangladesh. NIKDU is the only Institute for Nephrology and Urology in Bangladesh and provides education, research & treatment facilities for nephrology and urological diseases. From the current study it was found that the hemodialysis unit is well located. But the functioning dialysis machine and medicine supply was inadequate to meet the huge patient load. There was no vaccination for facilities for health care provider and receivers. Increasing number of functioning dialysis machine, skilled manpower, medicine supply and strict infection control measure could be helpful to improve the management status of the hemodialysis unit of NIKDU.

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